

SUPERIOR COURT OF CALIFORNIA COUNTY OF SAN FRANCISCO

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Nov-27-2018 10:33 am

Case Number: CGC-18-571572

Filing Date: Nov-27-2018 10:29

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Image: 06586448

COMPLAINT

CITY AND COUNTY OF SAN FRANCISCO ET AL VS. FIDELIS CYBERSECURITY, INC. ET AL

001C06586448

Instructions:

Please place this sheet on top of the document to be scanned.

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: FIDELIS CYBERSECURITY, INC.; MAAREK (AVISO AL DEMANDADO): ZALATIMO (aka MARK ZALATIMO); HEATHER ZALATIMO; JEFF JORGENSON; AND DOES ONE through TEN

YOU ARE BEING SUED BY PLAINTIFF: CITY AND COUNTY OF SAN (LO ESTÁ DEMANDANDO EL DEMANDANTE): FRANCISCO, a Charter City and County; and the PEOPLE OF THE STATE OF CALIFORNIA, by and through Dennis J. Herrera, City Attorney for the City and County of San Francisco

FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhe/p), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

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Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de Califomia (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

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The name and address of the court is: (Número GGC) = 18 = 57 1 5 7 2 (El nombre y dirección de la corte es): Superior Court of California, County of San Francisco 400 McAllister Street San Francisco, California 94102 The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is: (El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es): Dennis J. Herrera, City Attorney, SBN 139669; Keslie Stewart, Head Attorney for Public Integrity, SBN 184090 1390 Market Street, Fox Plaza, 7th Floor, San Francisco, CA 94102 (415) 554-3980 DATE: (Fecha) NOV 2.7 2018 Clerk, by , Deputy (For proof of service of this summons, use Proof of Service of Summons (form POS-010).) (Adjunto) (Para prueba de entrega de esta citatión use el formulario Proof of Service of Summons, (POS-010)). NOTICE TO THE PERSON SERVED: You are served 1.

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as an individual defendant. as the person sued under the fictitious name of (s	specify):
on behalf of (specify):	
under: CCP 416.10 (corporation) CCP 416.20 (defunct corporation) CCP 416.40 (association or partnership) other (specify): by personal delivery on (date):	CCP 416.60 (minor) CCP 416.70 (conservatee) CCP 416.90 (authorized person)

DENNIS J. HERRERA, State Bar #139669 1 City Attorney KESLIE STEWART, State Bar #184090 Head Attorney for Public Integrity Fox Plaza 3 1390 Market Street, Seventh Floor San Francisco, California 94102-5408 Telephone: (415) 554-3980 NOV 27 2018 Facsimile: (415) 554-9711 5 E-Mail: keslie.stewart@sfcityatty.org 6 7 Attorneys for Plaintiffs CITY AND COUNTY OF SAN FRANCISCO and THE PEOPLE OF THE STATE OF CALIFORNIA 8 9 SUPERIOR COURT OF THE STATE OF CALIFORNIA 10 COUNTY OF SAN FRANCISCO 11 **UNLIMITED JURISDICTION** Case No. CGC - 18 - 571572 12 CITY AND COUNTY OF SAN FRANCISCO, a Charter City and County; and 13 the PEOPLE OF THE STATE OF COMPLAINT FOR DISGORGEMENT. CALIFORNIA, by and through Dennis J. 14 PENALTIES, AND OTHER RELIEF Herrera, City Attorney for the City and County 15 of San Francisco, (1) Conflict of Interest (Gov. Code §§ 1090 et seq.); (2) Political Reform Act (Gov. Code §§ 87100 et Plaintiffs, 16 seq.); (3) Conflict of Interest (San Francisco Campaign 17 and Gov. Conduct Code §§ 3.206 and 3.236); and VS. (4) Unfair Competition (Bus. & Prof. Code §§ FIDELIS CYBERSECURITY, INC.: 17200 et seq.) 18 MAAREK ZALATIMO (aka MARK ZALATIMO); HEATHER ZALATIMO; JEFF - JURY TRIAL DEMANDED -19 JORGENSON; AND DOES ONE through 20 TEN. Defendants. 21 22 23 Plaintiffs, the CITY AND COUNTY OF SAN FRANCISCO ("CITY") and the PEOPLE OF 24 THE STATE OF CALIFORNIA (the "PEOPLE"), acting by and through San Francisco City Attorney 25 Dennis J. Herrera, bring this action against Defendants FIDELIS CYBERSECURITY, INC.; 26 MAAREK ZALATIMO (aka MARK ZALATIMO); HEATHER ZALATIMO; and JEFF 27 JORGENSON (collectively, "DEFENDANTS"). 28

COMPLT FOR DISGORGEMENT, PENALTIES, OTHER REL. CASE NO.

Dennis J. Herrera, elected City Attorney for the City and County of San Francisco ("CITY ATTORNEY") brings this action as the civil prosecutor for violations of the Political Reform Act under Governmental Code Section 91001.5, and for violations of San Francisco's Campaign and Governmental Conduct Code pursuant to Campaign and Governmental Conduct Code Section 3.242(b).

PARTIES

- 1. Plaintiff CITY AND COUNTY OF SAN FRANCISCO was and is a charter city and county, organized and existing under and by virtue of the laws of the State of California. Plaintiff CITY includes the "people of San Francisco" as provided for in San Francisco Campaign and Governmental Conduct Code Section 3.242, as well as the San Francisco Department of Public Health ("SFDPH").
- 2. Plaintiff PEOPLE OF THE STATE OF CALIFORNIA, by and through Dennis J. Herrera, City Attorney for the City and County of San Francisco, brings this action pursuant to California Business and Professions Code Sections 17200-17210. This Complaint will refer to CITY and PEOPLE OF THE STATE OF CALIFORNIA collectively as "PLAINTIFFS."
- 3. At all times relevant to the allegations in this Complaint, Defendant Fidelis Cybersecurity, Inc. ("FIDELIS") was a Delaware corporation headquartered in Bethesda, Maryland, that did business nationally and internationally, including in San Francisco.
- 4. At all times relevant to the allegations in this Complaint, Defendant Maarek Zalatimo ("MAAREK ZALATIMO") was an individual and a resident of the State of California. MAAREK ZALATIMO was also known as Mark Zalatimo. MAAREK ZALATIMO was employed by FIDELIS as Regional Sales Manager for Northern California where he received a base salary plus commissions based on sales. MAAREK ZALATIMO was married to defendant Heather Zalatimo ("HEATHER ZALATIMO") until at least September 20, 2016.
- 5. At all times relevant to the allegations in this Complaint, Defendant HEATHER ZALATIMO was an individual and a resident of the State of California. HEATHER ZALATIMO was employed by SFDPH as an information technology ("IT") systems engineer. HEATHER ZALATIMO was married to MAAREK ZALATIMO until at least September 20, 2016.

In January 2016, MAAREK ZALATIMO and other FIDELIS employees continued to

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communicate with HEATHER ZALATIMO regarding FIDELIS products with an eye toward selling FIDELIS products to SFDPH. MAAREK ZALATIMO invited HEATHER ZALATIMO to "Fidelis Overview/Demo" on or about January 7, 2016. At MAAREK ZALATIMO's direction and with his knowledge, FIDELIS employees provided HEATHER ZALATIMO with information about FIDELIS products.

- 13. On or about January 8, 2016, HEATHER ZALATIMO sought feedback from SFDPH employees within the IT group regarding the FIDELIS presentation and product pitch. In March 2016, HEATHER ZALATIMO and MAAREK ZALATIMO jointly received information by email from a FIDELIS employee regarding a test, called a proof of concept, of FIDELIS products by SFDPH.
- 14. Throughout March and April 2016, HEATHER ZALATIMO coordinated a proof of concept of the FIDELIS products by SFDPH. On or about March 17, 2016, FIDELIS employees, with MAAREK ZALATIMO's knowledge, forwarded HEATHER ZALATIMO a "Fidelis Network/Endpoint PoC Technical Project Plan for San Francisco Department of Public Health." That plan listed "Mark Zalatimo" as the "Territory Manager" for FIDELIS.
- 15. On or about April 29, 2016, HEATHER ZALATIMO provided a document titled "Security Plan: Identifying Gaps and Recommendations to Fill Them" to JORGENSON and others at SFDPH recommending FIDELIS products to address perceived security gaps at SFDPH.
- 16. On or about May 2, 2016, MAAREK ZALATIMO emailed HEATHER ZALATIMO a \$1,363,500 quote for the purchase of specified FIDELIS products and services.
- 17. In July 2016, HEATHER ZALATIMO obtained a quote for the purchase of those FIDELIS products and services through MoreDirect, Inc. ("MoreDirect"), a reseller of, among other things, software and IT services.
- 18. On or about August 10, 2016, JORGENSON signed and approved the purchase of \$1,245,919.35 of FIDELIS products and services through MoreDirect, Inc. The purchase order included billing and shipping information to San Francisco General Hospital and was directed to "Attention: Heather Zalatimo."
- 19. On or about August 22, 2016, MAAREK ZALATIMO emailed HEATHER ZALATIMO and asked for the correct SFDPH shipping address for the FIDELIS products.

20. Based on that August 10, 2016, purchase order, MoreDirect sent SFDPH an invoice dated September 14, 2016. Sometime in October 2016, the CITY released \$1,245,919 to pay for the FIDELIS products and services.

FIRST CAUSE OF ACTION

For Violation of Conflict of Interest Laws, Government Code § 1090 Brought by the CITY Against All Named DEFENDANTS and Does 1-10

- 21. PLAINTIFF CITY re-alleges and incorporates by reference each and every paragraph set forth above.
- 22. California Government Code Section 1090 prohibits a public official from participating in making any contract or purchase order in which that official has a financial interest.
- 23. Under California Government Code Section 1092, contracts and purchase orders and the approval of payment thereon made in violation of Government Code Section 1090 may be avoided at the request of any party other than the financially interested official. Among other remedies, all of the payments made by a public entity pursuant to a contract tainted by a conflict must be refunded to the public entity.
- 24. Defendant HEATHER ZALATIMO had a financial interest in the CITY's \$1.245 million purchase of FIDELIS products and services, because she was married to MAAREK ZALATIMO, an employee of FIDELIS, and had a financial interest in her spouse's salary and commissions.
- 25. Acting in her official capacity as an SFDPH employee, Defendant HEATHER ZALATIMO participated in the making of the CITY's contract to purchase \$1.245 million of FIDELIS products and services by, among other things: (1) identifying FIDELIS products for purchase by the CITY; (2) testing FIDELIS products for use by SFDPH; (3) recommending FIDELIS products and services to her supervisors at SFDPH; and (4) contacting MoreDirect to arrange for the procurement of FIDELIS products and services.
- 26. Defendant JORGENSON knew that HEATHER ZALATIMO had a financial interest in the CITY's purchase of FIDELIS products and services, because he knew that HEATHER ZALATIMO's husband worked at FIDELIS. Defendant JORGENSON further knew that HEATHER

ZALATIMO participated in the purchase of FIDELIS products and services, because he knew that HEATHER ZALATIMO, among other things: (1) identified FIDELIS products for purchase by the CITY; (2) tested FIDELIS products for use by SFDPH; (3) recommended FIDELIS products to him and others in an April 2016 Power Point presentation; and (4) arranged for the procurement of FIDELIS products through MoreDirect. JORGENSON knowingly and intentionally aided and abetted HEATHER ZALATIMO's violation of Government Code Section 1090 by signing the August 10, 2016, purchase order, knowing of HEATHER ZALATIMO's involvement in the purchase and of her marriage to a FIDELIS employee.

- 27. Defendant MAAREK ZALATIMO similarly knew that HEATHER ZALATIMO had a financial interest in the CITY's purchase of FIDELIS products and services, because he knew that he was employed by FIDELIS and that HEATHER ZALATIMO was his spouse. MAAREK ZALATIMO also knew that HEATHER ZALATIMO was involved in the purchase of FIDELIS products and services, because he communicated directly with her about it. MAAREK ZALATIMO knowingly and intentionally aided and abetted HEATHER ZALATIMO's violation of Government Code Section 1090 by communicating with her in furtherance of the CITY's purchase of FIDELIS products and services.
- 28. Because of HEATHER ZALATIMO's financial interest in and participation in the CITY's purchase of FIDELIS products and services for SFDPH, the \$1.245 million purchase order signed by JORGENSON on August 10, 2016, was void when executed.
- 29. Defendants FIDELIS, JORGENSON and MAAREK ZALATIMO aided and abetted HEATHER ZALATIMO in violating California Government Code Section 1090 in that they each facilitated the \$1.245 million purchase of FIDELIS products and services by the CITY knowing or having reason to know that HEATHER ZALATIMO had a financial interest in that purchase as a result of her marriage to FIDELIS employee MAAREK ZALATIMO and intending to assist her in making that purchase.
- 30. Plaintiff CITY therefore prays for judgment against DEFENDANTS as set forth below in the Prayer for Relief.

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For Violation of the Political Reform Act, Government Code Sections 91001.5 and 87100 et seq. Brought by the CITY **Against Defendant HEATHER ZALATIMO and Does 1-10**

- 31. Plaintiff CITY re-alleges and incorporates by reference each and every paragraph set forth above.
- Government Code Section 91001.5 authorizes the CITY ATTORNEY to act as civil 32. prosecutor with respect to any violation of the Political Reform Act, Government Code Sections 87100 et seq., because the CITY ATTORNEY is the elected city attorney of SAN FRANCISCO, a charter city.
- Defendant HEATHER ZALATIMO violated the Political Reform Act, Government 33. Code Section 87100, by making, participating in making, and attempting to use her official position to influence the governmental decision by SFDPH to purchase FIDELIS products and services. Each of HEATHER ZALATIMO's actions to participate in making or influencing the governmental decision by SFDPH to purchase FIDELIS products and services constitutes a separate violation of the Political Reform Act. These actions include but are not limited to her: (1) identifying FIDELIS products for purchase by the CITY; (2) testing FIDELIS products for use by SFDPH; (3) recommending FIDELIS products and services to her supervisors at SFDPH; and (4) contacting MoreDirect to arrange for procurement of FIDELIS products and services.
- HEATHER ZALATIMO knew or had reason to know that she had a financial interest 34. in the purchase of FIDELIS products and services, because she knew that her spouse, MAAREK ZALATIMO, was employed at FIDELIS.
- Accordingly, the CITY prays for judgment against Defendant HEATHER ZALATIMO 35. as set forth below in the Prayer for Relief.

THIRD CAUSE OF ACTION

For Violation of the San Francisco Campaign and Governmental Conduct Code Sections 3.200 et seq. Brought by the CITY Against All Named DEFENDANTS and Does 1-10

Plaintiff CITY re-alleges and incorporates by reference each and every paragraph set 36.

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forth above.

- San Francisco Campaign and Governmental Conduct Code Section 3.242 authorizes the 37. CITY ATTORNEY to act as civil prosecutor with respect to violations of any San Francisco conflict of interest and/or governmental ethics law and to bring actions "on behalf of the people of San Francisco." San Francisco Campaign and Governmental Conduct Code Section 3.242(b)-(c).
- Section 3.206 of the Campaign and Governmental Conduct Code explicitly 38. incorporates both the Political Reform Act, Government Code Sections 87100 et seq., and Sections 1090 et seq.
- Because DEFENDANTS' conduct, as described in this Complaint, violated the 39. Political Reform Act and/or Government Code Section 1090, it also violated the San Francisco Campaign and Governmental Conduct Code Section 3.206.
- 40. By engaging in the conduct described in this Complaint, Defendant HEATHER ZALATIMO negligently or intentionally violated San Francisco conflict of interest and/or governmental ethics laws.
- By engaging in the conduct described in this Complaint, Defendants FIDELIS, 41. MAAREK ZALATIMO, and JORGENSON also knowingly and intentionally assisted in, or aided and abetted, HEATHER ZALATIMO's violations, in violation of Section 3.236 of the San Francisco Campaign and Governmental Conduct Code.
- 42. Accordingly, the CITY prays for judgment against DEFENDANTS as set forth below in the Prayer for Relief.

FOURTH CAUSE OF ACTION

For Violations of Unfair Competition Law, Business & Professions Code §§ 17200 et seq. Brought by the PEOPLE OF THE STATE OF CALIFORNIA Against Defendants MAAREK ZALATIMO, FIDELIS, and Does 1-10

- Plaintiff PEOPLE re-alleges and incorporates by reference each and every paragraph 43. set forth above.
- 44. Plaintiff PEOPLE, acting to protect the public as consumers and competitors from unlawful, unfair, and fraudulent practices, brings this cause of action in the public interest in the name of the People of the State of California, pursuant to Business and Professions Code Sections 17200-

COMPLT FOR DISGORGEMENT, PENALTIES, OTHER REL. CASE NO.

isiness and Professions Code Section 17206, not to exceed two thousand, five hundred dollars
2,500) for each violation of Section 17200. Under Business and Professions Code Section 17205,
ese penalties shall be cumulative to any other penalties or other remedy;
(8) For an order under Business and Professions Code Section 17203 enjoining Defendants
om performing or proposing to perform any of the aforementioned acts of unfair competition within
e City and County of San Francisco; and
(9) For such other and further relief as the Court may deem proper.
JURY DEMAND
PLAINTIFFS demand a jury trial.
ted: November 27, 2018
DENNIS J. HERRERA City Attorney KESLIE STEWART Head Attorney for Public Integrity By: KESLIE STEWART Attorneys for Plaintiffs CITY AND COUNTY OF SAN FRANCISCO and THE PEOPLE OF THE STATE OF CALIFORNIA 10 COMPLT FOR DISGORGEMENT, PENALTIES, OTHER REL. CASE NO.

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State PDENNIS J. HERRERA, City Attorney,	cumber, and address): Bar #139669	FOR COURT USE ONLY
KESLIE STEWART, State Bar #184090 1390 Market Street, Seventh Floor San Francisco, CA 94102-5408 TELEPHONE NO.: 415-554-3980 ATTORNEY FOR (Name): Plaintiffs CCSF, et al.	fax no.: 415-554-9711	FILED
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SA		San Francisco County Superior Court
STREET ADDRESS:	AN FRANCISCO	NOV 27 2018
mailing address: 400 McAllister Stree	t	NOT 2 4 2010
CITY AND ZIP CODE: San Francisco, CA 94	4102	CLERK OF THE COURT
BRANCH NAME:		BY: Chalene Hobins
CASE NAME: CCSF, et al., v. FIDELIS CYBERSI	ECURITY, INC., et al.	Deputy Clerk
CIVIL CASE COVER SHEET	Complex Case Designation	CASE NUMBER:
Unlimited	Counter Joinder	CGC -18-571572
(Amount (Amount demanded is	Filed with first appearance by defer	JUDGE:
exceeds \$25,000) \$25,000 or less)	(Cal. Rules of Court, rule 3.402	
	ow must be completed (see instructions	,
1. Check one box below for the case type that		
Auto Tort	Contract	Provisionally Complex Civil Litigation
Auto (22)	Breach of contract/warranty (06)	(Cal. Rules of Court, rules 3.400–3.403)
Uninsured motorist (46)	Rule 3.740 collections (09)	Antitrust/Trade regulation (03)
Other PI/PD/WD (Personal Injury/Property Damage/Wrongful Death) Tort	Other collections (09)	Construction defect (10)
Asbestos (04)	Insurance coverage (18)	Mass tort (40)
Product liability (24)	Other contract (37)	Securities litigation (28)
Medical malpractice (45)	Real Property Eminent domain/Inverse	Environmental/Toxic tort (30)
Other PI/PD/WD (23)	condemnation (14)	Insurance coverage claims arising from the above listed provisionally complex case
Non-PI/PD/WD (Other) Tort	Wrongful eviction (33)	types (41)
Business tort/unfair business practice (07) Other real property (26)	Enforcement of Judgment
Civil rights (08)	Unlawful Detainer	Enforcement of judgment (20)
Defamation (13)	Commercial (31)	Miscellaneous Civil Complaint
Fraud (16)	Residential (32)	RICO (27)
Intellectual property (19)	Drugs (38)	Other complaint (not specified above) (42)
Professional negligence (25)	Judicial Review	Miscellaneous Civil Petition
Other non-PI/PD/WD tort (35)	Asset forfeiture (05)	Partnership and corporate governance (21)
Employment Wrongful termination (36)	Petition re: arbitration award (11) Writ of mandate (02)	Other petition (not specified above) (43)
Other employment (15)	Other judicial review (39)	
2. This case ☐ is ✓ is not com	plex under rule 3.400 of the California R	tules of Court. If the case is complex, mark the
factors requiring exceptional judicial mana		·
a. Large number of separately repre	· — •	er of witnesses
b. Extensive motion practice raising		with related actions pending in one or more courts
issues that will be time-consuming		nties, states, or countries, or in a federal court
c. Substantial amount of documenta	ry evidence f. L Substantial p	postjudgment judicial supervision
3. Remedies sought (check all that apply): a	. monetary b. nonmonetary;	declaratory or injunctive relief c. punitive
4. Number of causes of action (specify): 4		·
	ss action suit.	
6. If there are any known related cases, file a	and serve a notice of related case. (You	may use form CM-015.)
Date: November 27, 2018 Vestie Stewart	\mathbf{V}	color Stemp A fee
(TYPE OR PRINT NAME)		(SIGNATURE OF PARTY OR ATTORNEY FOR PARTY)
		ng (except small claims cases or cases filed tles of Court, rule 3.220.) Failure to file may result
in sanctions. • File this cover sheet in addition to any cov	er sheet required by local court rule.	
between antique to the action or acception		ou must serve a copy of this cover sheet on all
• Onless this is a collections case under rule	e 3.740 or a complex case, this cover sh	eet will be used for statistical purposes only.



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Document Scanning Lead Sheet

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Image: 06586448

COMPLAINT

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The name and address of the court is:
(El nombre y dirección de la corte es):
Superior Court of California, County of San Francisco
400 McAllister Street

San Francisco, California 94102

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:

(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):

Dennis J. Herrera, City Attorney, SBN 139669; Keslie Stewart, Head Attorney for Public Integrity, SBN 184090 1390 Market Street, Fox Plaza, 7th Floor, San Francisco, CA 94102

4.

(Fecha) NOV 27 2018

Clerk, by

CASE NO. C. 18-571572

(415) 554-3980

, Deputy (Adjunto)

(For proof of service of this summons, use Proof of Service of Summons (form POS-010).) (Para prueba de entrega de esta citatión use el formulario Proof of Service of Summons, (POS-010)).

NOTICE TO THE PERSON SERVED: You are served

[SEAL]		
6	NOR CO	URT
	The state of	
126		20/2/
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120	No.	
	TEAM	

	as an individual defendant. as the person sued under the fictitious name of (specify):
3.	on behalf of (specify):

under: CCP 416.10 (corporation) CCP 416.20 (defunct corporation) CCP 416.40 (association or partnership)	CCP 416.60 (minor) CCP 416.70 (conservatee) CCP 416.90 (authorized person)
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 other (specity):
by personal delivery on (date)

Page 1 of 1

DENNIS J. HERRERA, State Bar #139669 1 City Attorney KESLIE STEWART, State Bar #184090 2 Head Attorney for Public Integrity 3 Fox Plaza 1390 Market Street, Seventh Floor San Francisco, California 94102-5408 4 Telephone: (415) 554-3980 Facsimile: NOV 27 2018 5 (415) 554-9711 E-Mail: keslie.stewart@sfcityatty.org 6 7 Attorneys for Plaintiffs CITY AND COUNTY OF SAN FRANCISCO and THE PEOPLE OF THE STATE OF CALIFORNIA 8 9 SUPERIOR COURT OF THE STATE OF CALIFORNIA 10 COUNTY OF SAN FRANCISCO 11 UNLIMITED JURISDICTION 12 Case No. CGC - 18 - 571572 CITY AND COUNTY OF SAN FRANCISCO, a Charter City and County; and 13 the PEOPLE OF THE STATE OF COMPLAINT FOR DISGORGEMENT. CALIFORNIA, by and through Dennis J. 14 PENALTIES, AND OTHER RELIEF Herrera, City Attorney for the City and County 15 of San Francisco. (1) Conflict of Interest (Gov. Code §§ 1090 et seq.); (2) Political Reform Act (Gov. Code §§ 87100 et Plaintiffs, 16 seq.); (3) Conflict of Interest (San Francisco Campaign 17 vs. and Gov. Conduct Code §§ 3.206 and 3.236); and (4) Unfair Competition (Bus. & Prof. Code §§ 18 FIDELIS CYBERSECURITY, INC.: 17200 et sea.) MAAREK ZALATIMO (aka MARK ZALATIMO); HEATHER ZALATIMO; JEFF 19 - JURY TRIAL DEMANDED -JORGENSON; AND DOES ONE through 20 TEN. 21 Defendants. 22 23 Plaintiffs, the CITY AND COUNTY OF SAN FRANCISCO ("CITY") and the PEOPLE OF 24 THE STATE OF CALIFORNIA (the "PEOPLE"), acting by and through San Francisco City Attorney 25 Dennis J. Herrera, bring this action against Defendants FIDELIS CYBERSECURITY, INC.; 26 MAAREK ZALATIMO (aka MARK ZALATIMO); HEATHER ZALATIMO; and JEFF 27 JORGENSON (collectively, "DEFENDANTS"). 28

COMPLT FOR DISGORGEMENT, PENALTIES, OTHER REL. CASE NO.

Dennis J. Herrera, elected City Attorney for the City and County of San Francisco ("CITY ATTORNEY") brings this action as the civil prosecutor for violations of the Political Reform Act under Governmental Code Section 91001.5, and for violations of San Francisco's Campaign and Governmental Conduct Code pursuant to Campaign and Governmental Conduct Code Section 3.242(b).

PARTIES

- 1. Plaintiff CITY AND COUNTY OF SAN FRANCISCO was and is a charter city and county, organized and existing under and by virtue of the laws of the State of California. Plaintiff CITY includes the "people of San Francisco" as provided for in San Francisco Campaign and Governmental Conduct Code Section 3.242, as well as the San Francisco Department of Public Health ("SFDPH").
- 2. Plaintiff PEOPLE OF THE STATE OF CALIFORNIA, by and through Dennis J. Herrera, City Attorney for the City and County of San Francisco, brings this action pursuant to California Business and Professions Code Sections 17200-17210. This Complaint will refer to CITY and PEOPLE OF THE STATE OF CALIFORNIA collectively as "PLAINTIFFS."
- 3. At all times relevant to the allegations in this Complaint, Defendant Fidelis Cybersecurity, Inc. ("FIDELIS") was a Delaware corporation headquartered in Bethesda, Maryland, that did business nationally and internationally, including in San Francisco.
- 4. At all times relevant to the allegations in this Complaint, Defendant Maarek Zalatimo ("MAAREK ZALATIMO") was an individual and a resident of the State of California. MAAREK ZALATIMO was also known as Mark Zalatimo. MAAREK ZALATIMO was employed by FIDELIS as Regional Sales Manager for Northern California where he received a base salary plus commissions based on sales. MAAREK ZALATIMO was married to defendant Heather Zalatimo ("HEATHER ZALATIMO") until at least September 20, 2016.
- 5. At all times relevant to the allegations in this Complaint, Defendant HEATHER ZALATIMO was an individual and a resident of the State of California. HEATHER ZALATIMO was employed by SFDPH as an information technology ("IT") systems engineer. HEATHER ZALATIMO was married to MAAREK ZALATIMO until at least September 20, 2016.

COMPLT FOR DISGORGEMENT, PENALTIES, OTHER REL. CASE NO.

In January 2016, MAAREK ZALATIMO and other FIDELIS employees continued to

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communicate with HEATHER ZALATIMO regarding FIDELIS products with an eye toward selling FIDELIS products to SFDPH. MAAREK ZALATIMO invited HEATHER ZALATIMO to "Fidelis Overview/Demo" on or about January 7, 2016. At MAAREK ZALATIMO's direction and with his knowledge, FIDELIS employees provided HEATHER ZALATIMO with information about FIDELIS products.

- 13. On or about January 8, 2016, HEATHER ZALATIMO sought feedback from SFDPH employees within the IT group regarding the FIDELIS presentation and product pitch. In March 2016, HEATHER ZALATIMO and MAAREK ZALATIMO jointly received information by email from a FIDELIS employee regarding a test, called a proof of concept, of FIDELIS products by SFDPH.
- Throughout March and April 2016, HEATHER ZALATIMO coordinated a proof of 14. concept of the FIDELIS products by SFDPH. On or about March 17, 2016, FIDELIS employees, with MAAREK ZALATIMO's knowledge, forwarded HEATHER ZALATIMO a "Fidelis Network/Endpoint PoC Technical Project Plan for San Francisco Department of Public Health." That plan listed "Mark Zalatimo" as the "Territory Manager" for FIDELIS.
- On or about April 29, 2016, HEATHER ZALATIMO provided a document titled 15. "Security Plan: Identifying Gaps and Recommendations to Fill Them" to JORGENSON and others at SFDPH recommending FIDELIS products to address perceived security gaps at SFDPH.
- 16. On or about May 2, 2016, MAAREK ZALATIMO emailed HEATHER ZALATIMO a \$1,363,500 quote for the purchase of specified FIDELIS products and services.
- 17. In July 2016, HEATHER ZALATIMO obtained a quote for the purchase of those FIDELIS products and services through MoreDirect, Inc. ("MoreDirect"), a reseller of, among other things, software and IT services.
- On or about August 10, 2016, JORGENSON signed and approved the purchase of 18. \$1,245,919.35 of FIDELIS products and services through MoreDirect, Inc. The purchase order included billing and shipping information to San Francisco General Hospital and was directed to "Attention: Heather Zalatimo."
- On or about August 22, 2016, MAAREK ZALATIMO emailed HEATHER 19. ZALATIMO and asked for the correct SFDPH shipping address for the FIDELIS products.

20. Based on that August 10, 2016, purchase order, MoreDirect sent SFDPH an invoice dated September 14, 2016. Sometime in October 2016, the CITY released \$1,245,919 to pay for the FIDELIS products and services.

FIRST CAUSE OF ACTION

For Violation of Conflict of Interest Laws, Government Code § 1090 Brought by the CITY Against All Named DEFENDANTS and Does 1-10

- 21. PLAINTIFF CITY re-alleges and incorporates by reference each and every paragraph set forth above.
- 22. California Government Code Section 1090 prohibits a public official from participating in making any contract or purchase order in which that official has a financial interest.
- 23. Under California Government Code Section 1092, contracts and purchase orders and the approval of payment thereon made in violation of Government Code Section 1090 may be avoided at the request of any party other than the financially interested official. Among other remedies, all of the payments made by a public entity pursuant to a contract tainted by a conflict must be refunded to the public entity.
- 24. Defendant HEATHER ZALATIMO had a financial interest in the CITY's \$1.245 million purchase of FIDELIS products and services, because she was married to MAAREK ZALATIMO, an employee of FIDELIS, and had a financial interest in her spouse's salary and commissions.
- 25. Acting in her official capacity as an SFDPH employee, Defendant HEATHER ZALATIMO participated in the making of the CITY's contract to purchase \$1.245 million of FIDELIS products and services by, among other things: (1) identifying FIDELIS products for purchase by the CITY; (2) testing FIDELIS products for use by SFDPH; (3) recommending FIDELIS products and services to her supervisors at SFDPH; and (4) contacting MoreDirect to arrange for the procurement of FIDELIS products and services.
- 26. Defendant JORGENSON knew that HEATHER ZALATIMO had a financial interest in the CITY's purchase of FIDELIS products and services, because he knew that HEATHER ZALATIMO's husband worked at FIDELIS. Defendant JORGENSON further knew that HEATHER

ZALATIMO participated in the purchase of FIDELIS products and services, because he knew that HEATHER ZALATIMO, among other things: (1) identified FIDELIS products for purchase by the CITY; (2) tested FIDELIS products for use by SFDPH; (3) recommended FIDELIS products to him and others in an April 2016 Power Point presentation; and (4) arranged for the procurement of FIDELIS products through MoreDirect. JORGENSON knowingly and intentionally aided and abetted HEATHER ZALATIMO's violation of Government Code Section 1090 by signing the August 10, 2016, purchase order, knowing of HEATHER ZALATIMO's involvement in the purchase and of her marriage to a FIDELIS employee.

- 27. Defendant MAAREK ZALATIMO similarly knew that HEATHER ZALATIMO had a financial interest in the CITY's purchase of FIDELIS products and services, because he knew that he was employed by FIDELIS and that HEATHER ZALATIMO was his spouse. MAAREK ZALATIMO also knew that HEATHER ZALATIMO was involved in the purchase of FIDELIS products and services, because he communicated directly with her about it. MAAREK ZALATIMO knowingly and intentionally aided and abetted HEATHER ZALATIMO's violation of Government Code Section 1090 by communicating with her in furtherance of the CITY's purchase of FIDELIS products and services.
- 28. Because of HEATHER ZALATIMO's financial interest in and participation in the CITY's purchase of FIDELIS products and services for SFDPH, the \$1.245 million purchase order signed by JORGENSON on August 10, 2016, was void when executed.
- 29. Defendants FIDELIS, JORGENSON and MAAREK ZALATIMO aided and abetted HEATHER ZALATIMO in violating California Government Code Section 1090 in that they each facilitated the \$1.245 million purchase of FIDELIS products and services by the CITY knowing or having reason to know that HEATHER ZALATIMO had a financial interest in that purchase as a result of her marriage to FIDELIS employee MAAREK ZALATIMO and intending to assist her in making that purchase.
- 30. Plaintiff CITY therefore prays for judgment against DEFENDANTS as set forth below in the Prayer for Relief.

 For Violation of the Political Reform Act, Government Code Sections 91001.5 and 87100 et seq. Brought by the CITY Against Defendant HEATHER ZALATIMO and Does 1-10

- 31. Plaintiff CITY re-alleges and incorporates by reference each and every paragraph set forth above.
- 32. Government Code Section 91001.5 authorizes the CITY ATTORNEY to act as civil prosecutor with respect to any violation of the Political Reform Act, Government Code Sections 87100 et seq., because the CITY ATTORNEY is the elected city attorney of SAN FRANCISCO, a charter city.
- 33. Defendant HEATHER ZALATIMO violated the Political Reform Act, Government Code Section 87100, by making, participating in making, and attempting to use her official position to influence the governmental decision by SFDPH to purchase FIDELIS products and services. Each of HEATHER ZALATIMO's actions to participate in making or influencing the governmental decision by SFDPH to purchase FIDELIS products and services constitutes a separate violation of the Political Reform Act. These actions include but are not limited to her: (1) identifying FIDELIS products for purchase by the CITY; (2) testing FIDELIS products for use by SFDPH; (3) recommending FIDELIS products and services to her supervisors at SFDPH; and (4) contacting MoreDirect to arrange for procurement of FIDELIS products and services.
- 34. HEATHER ZALATIMO knew or had reason to know that she had a financial interest in the purchase of FIDELIS products and services, because she knew that her spouse, MAAREK ZALATIMO, was employed at FIDELIS.
- 35. Accordingly, the CITY prays for judgment against Defendant HEATHER ZALATIMO as set forth below in the Prayer for Relief.

THIRD CAUSE OF ACTION

For Violation of the San Francisco Campaign and Governmental Conduct Code Sections 3.200 et seq. Brought by the CITY Against All Named DEFENDANTS and Does 1-10

36. Plaintiff CITY re-alleges and incorporates by reference each and every paragraph set

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forth above.

- San Francisco Campaign and Governmental Conduct Code Section 3.242 authorizes the 37. CITY ATTORNEY to act as civil prosecutor with respect to violations of any San Francisco conflict of interest and/or governmental ethics law and to bring actions "on behalf of the people of San Francisco." San Francisco Campaign and Governmental Conduct Code Section 3.242(b)-(c).
- Section 3.206 of the Campaign and Governmental Conduct Code explicitly 38. incorporates both the Political Reform Act, Government Code Sections 87100 et seq., and Sections 1090 et seq.
- Because DEFENDANTS' conduct, as described in this Complaint, violated the 39. Political Reform Act and/or Government Code Section 1090, it also violated the San Francisco Campaign and Governmental Conduct Code Section 3.206.
- 40. By engaging in the conduct described in this Complaint, Defendant HEATHER ZALATIMO negligently or intentionally violated San Francisco conflict of interest and/or governmental ethics laws.
- By engaging in the conduct described in this Complaint, Defendants FIDELIS, 41. MAAREK ZALATIMO, and JORGENSON also knowingly and intentionally assisted in, or aided and abetted, HEATHER ZALATIMO's violations, in violation of Section 3.236 of the San Francisco Campaign and Governmental Conduct Code.
- Accordingly, the CITY prays for judgment against DEFENDANTS as set forth below 42. in the Prayer for Relief.

FOURTH CAUSE OF ACTION

For Violations of Unfair Competition Law, Business & Professions Code §§ 17200 et seq. Brought by the PEOPLE OF THE STATE OF CALIFORNIA Against Defendants MAAREK ZALATIMO, FIDELIS, and Does 1-10

- 43. Plaintiff PEOPLE re-alleges and incorporates by reference each and every paragraph set forth above.
- 44. Plaintiff PEOPLE, acting to protect the public as consumers and competitors from unlawful, unfair, and fraudulent practices, brings this cause of action in the public interest in the name of the People of the State of California, pursuant to Business and Professions Code Sections 17200-

COMPLT FOR DISGORGEMENT, PENALTIES, OTHER REL. CASE NO.

		Ç191-0 10
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State POENNIS J. HERRERA, City Attorney, KESLIE STEWART, State Bar #184090	number, and address): Bar #139669	FOR COURT USE ONLY
1390 Market Street, Seventh Floor San Francisco, CA 94102-5408 TELEPHONE NO.: 415-554-3980	FAX NO.: 415-554-9711	FILED San Francisco County Superior Court
ATTORNEY FOR (Name): Plaintiffs CCSF, et a SUPERIOR COURT OF CALIFORNIA, COUNTY OF S.		
street address: MAILING ADDRESS: 400 McAllister Stree		NOV 2 7 2018
city and zip code: San Francisco, CA 9		CLERK OF THE COURT
BRANCH NAME: CASE NAME:		BY: Deputy Clerk
CCSF, et al., v. FIDELIS CYBERS	ECURITY, INC., et al.	OLOG WINDER
CIVIL CASE COVER SHEET	Complex Case Designation	CGC - 18 - 57 1 57 2
✓ Unlimited	Counter Joinder	
demanded demanded is	Filed with first appearance by defen	
exceeds \$25,000) \$25,000 or less)		'
	low must be completed (see instructions	on page 2).
Check one box below for the case type th Auto Tort	Contract	Provisionally Complex Civil Litigation
Auto (22)	Breach of contract/warranty (06)	(Cal. Rules of Court, rules 3.400–3.403)
Uninsured motorist (46)	Rule 3.740 collections (09)	Antitrust/Trade regulation (03)
Other PI/PD/WD (Personal Injury/Property	Other collections (09)	Construction defect (10)
Damage/Wrongful Death) Tort	Insurance coverage (18)	Mass tort (40)
Asbestos (04)	Other contract (37)	Securities litigation (28)
Product liability (24)	Real Property	Environmental/Toxic tort (30)
Medical malpractice (45)	Eminent domain/Inverse condemnation (14)	Insurance coverage claims arising from the above listed provisionally complex case
Other PI/PD/WD (23)	Wrongful eviction (33)	types (41)
Non-PI/PD/WD (Other) Tort	Other real property (26)	Enforcement of Judgment
Business tort/unfair business practice (0	Unlawful Detainer	Enforcement of judgment (20)
Civil rights (08) Defamation (13)	Commercial (31)	Miscellaneous Clvil Complaint
Fraud (16)	Residential (32)	RICO (27)
intellectual property (19)	Drugs (38)	Other complaint (not specified above) (42)
Professional negligence (25)	Judicial Review	Miscellaneous Civil Petition
Other non-PI/PD/WD tort (35)	Asset forfeiture (05)	Partnership and corporate governance (21)
Employment	Petition re: arbitration award (11)	Other petition (not specified above) (43)
Wrongful termination (36)	Writ of mandate (02)	
Other employment (15)	Other judicial review (39)	
 This case is is not corfactors requiring exceptional judicial man 	agement:	Rules of Court. If the case is complex, mark the
a. Large number of separately rep		er of witnesses
b. Extensive motion practice raising	G	n with related actions pending in one or more courts
issues that will be time-consumi		nties, states, or countries, or in a federal court
c. Substantial amount of documen 3. Remedies sought (check all that apply):		postjudgment judicial supervision ; declaratory or injunctive relief
4. Number of causes of action (specify): 4		,
	ass action suit.	
	and serve a notice of related case. (You	ı may use form CM-015.)
Date: November 27, 2018	()	
Vestie Stewart (Type or Print NAME)		(SIGNATURE OF PARTY OR ATTORNEY FOR PARTY)
	NOTICE	
under the Probate Code, Family Code, o	e first paper filed in the action or proceed or Welfare and Institutions Code). (Cal. R	ling (except small claims cases or cases filed ules of Court, rule 3.220.) Failure to file may result
 in sanctions. File this cover sheet in addition to any co If this case is complex under rule 3.400 	over sheet required by local court rule. et seq. of the California Rules of Court, v	ou must serve a copy of this cover sheet on all
other parties to the action or proceeding		heet will be used for statistical purposes only. Page 1 of 2
Form Adopted for Mandatory Use Judicial Council of California	CIVIL CASE COVER SHEET	Cal. Rules of Court, rules 2.30, 3.220, 3.400–3.403, 3.740; Cal. Standards of Judicial Administration, std. 3.10 www.courtinfo.ca.gov